



Empowering the business with trusted data for self-service analytics at GoDaddy



Your speakers today



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Dan Kogan – Director, Product Marketing | Tableau

Agenda

The Modern Approach to Enterprise Analytics

GoDaddy's Data Environment

Governance-for-Insights

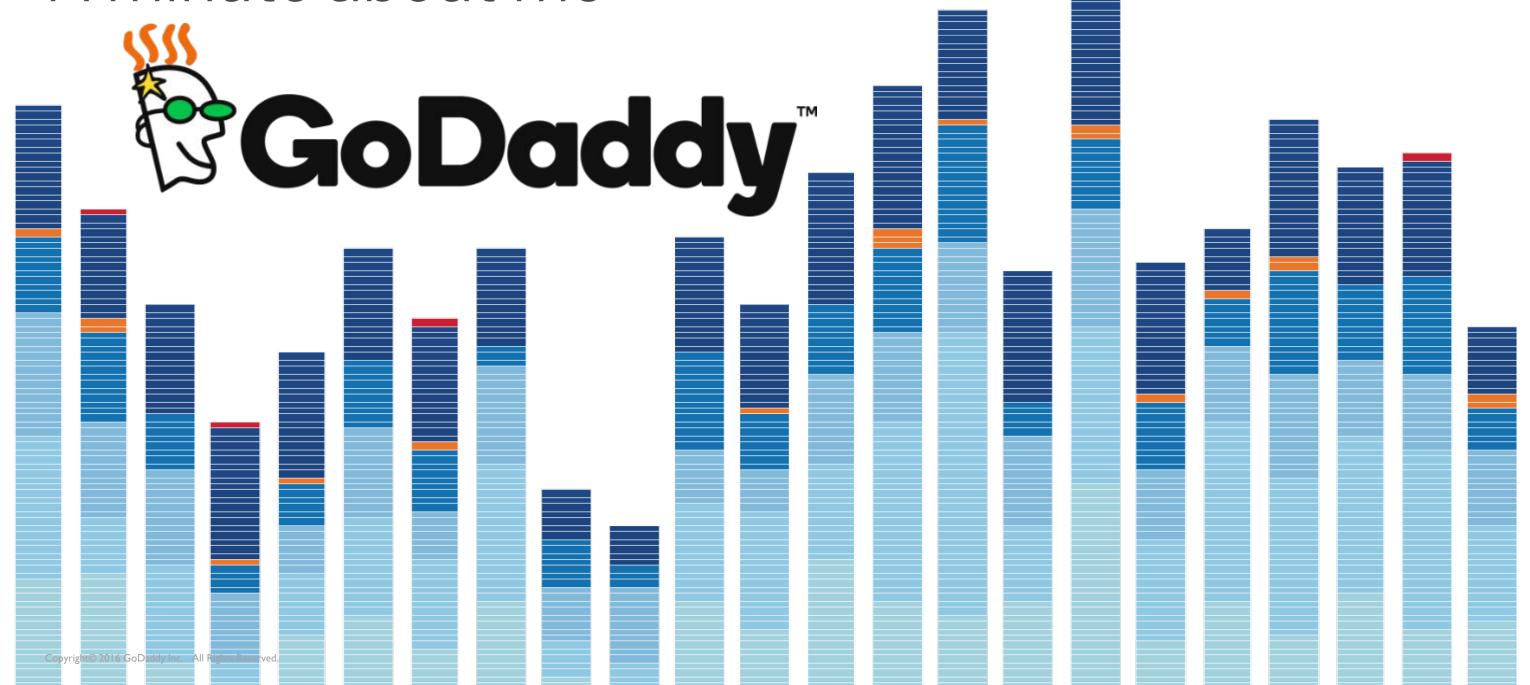
Q&A

Data Governance & the Modern Approach to Enterprise Analytics



- Historical reporting landscape
- Partnership between the business and IT
- Trusted data for the entire organization
- Analytical accuracy & decision making for all

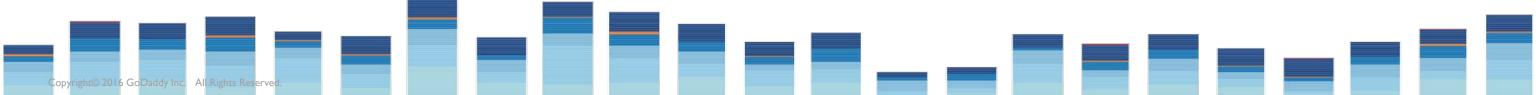
A minute about me



Then Reality Sets In

- The reality of 'a ton of data' sets in
- GoDaddy had and continues to grow at an incredibly rapid rate with terabytes of data coming in daily.
- It wasn't always a priority to use best practice to ingest it.
- Multiple Server Platforms, multiple copies, various refresh schedules, various content duration...





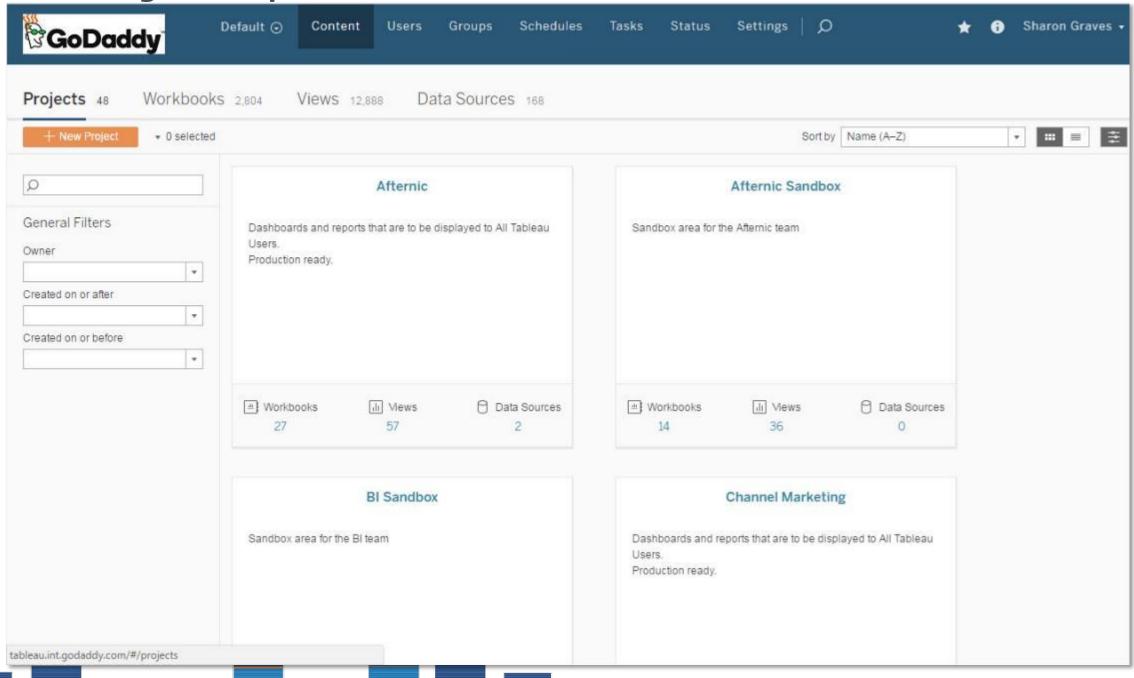
What do we do now

Because of this...

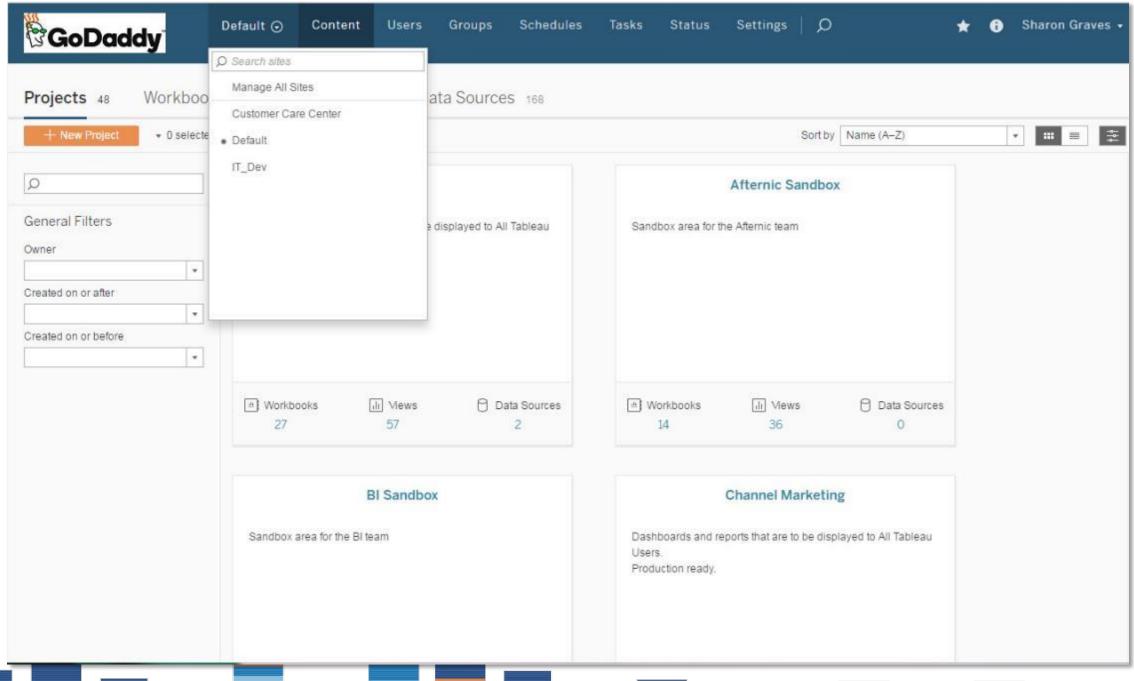
- Analytics was not what you'd think
- Hunter / Gatherer
- The majority of our Analysis time was spent on finding the right data and simplistic reporting
- We needed to organize our data and enable our users for self service.

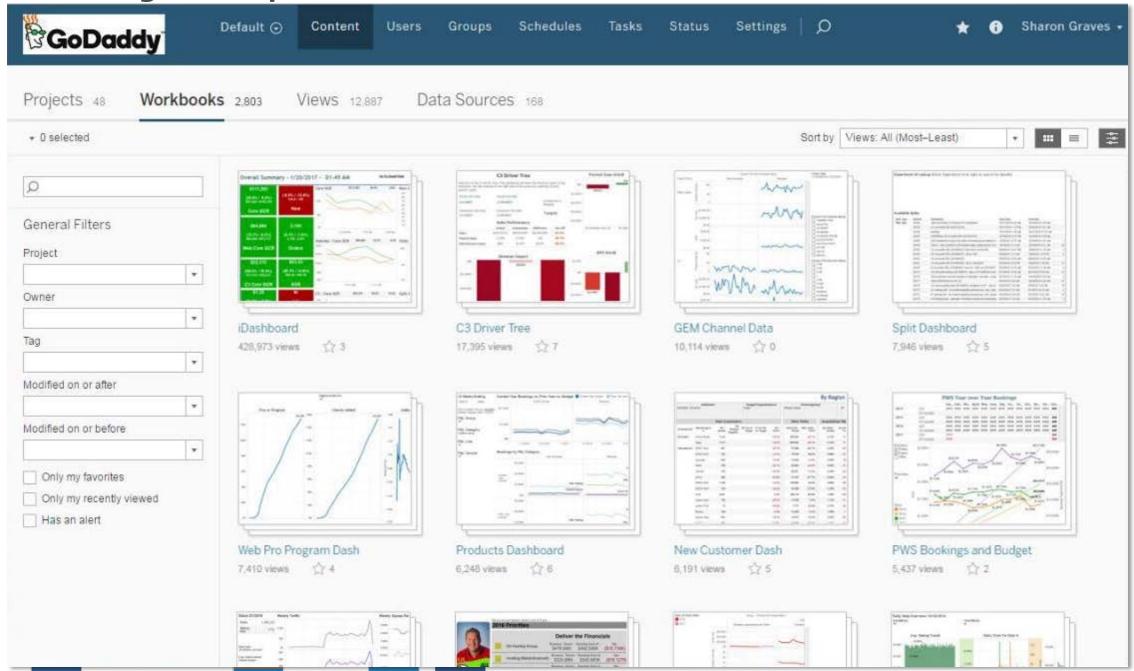






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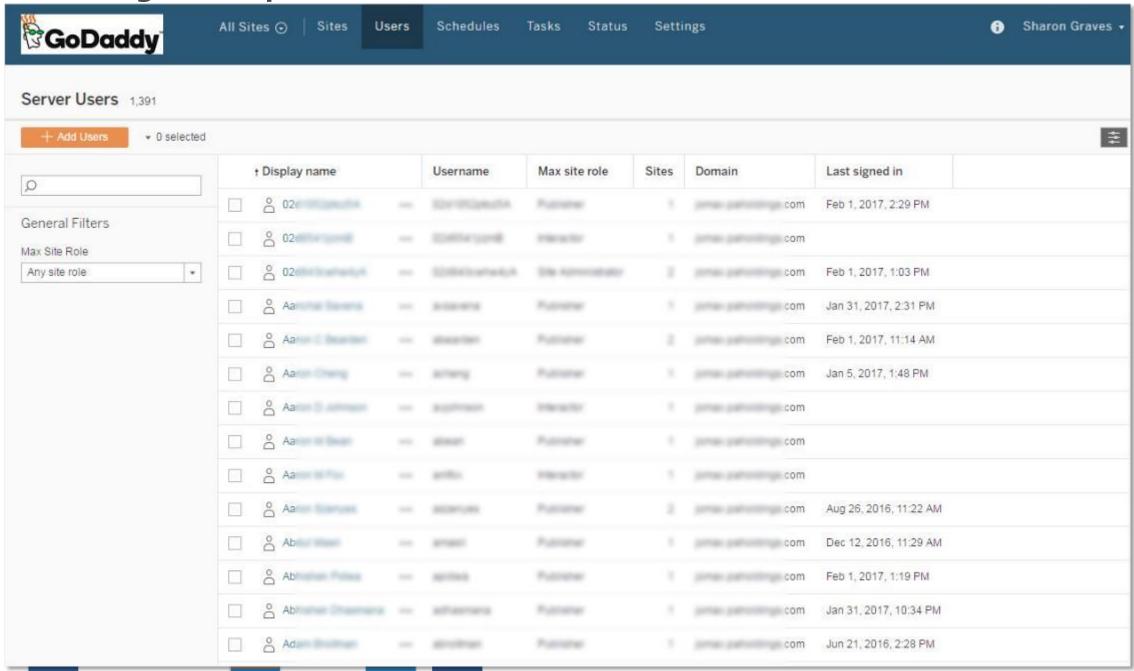
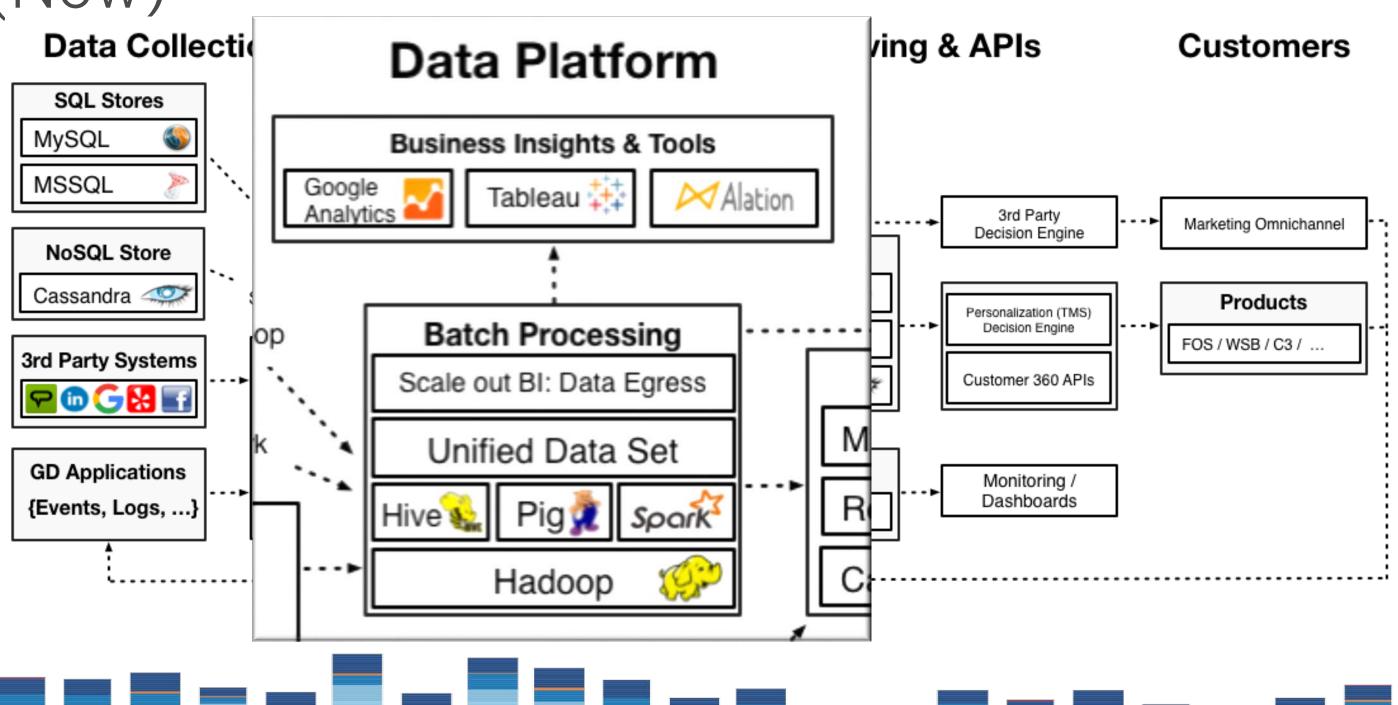


Tableau / Alation User Roles (~1400 Users)

- Tableau Desktop Power User (120)
 - At least some SQL experience
 - Typically use Alation Compose for data discovery
 - Can publish their own data sources to Tableau
 - Publish advanced Dashboards in Tableau
 - Business Analytics (~30) / Business Intelligence Analyst (~10)
 - Advanced SQL skills
 - Typically perform data discovery using Alation Compose
 - Can create their own data marts / publish data sources
 - Create and publish Advanced Dashboards using Tableau
- Data Stewards (15)
 - Build and Manage the data sources
 - Responsible for Alation Data Dictionary as well as endorsing, dialogue monitoring
 - DBA's, Product BI SME's and out BI Tools Admin
- Tableau Server User (the balance)
 - Limited to no SQL knowledge
 - Uses Tableau published data sources to perform product / website analytics
 - May modify existing workbooks to suit their specific needs

Enterprise Data Environment.. Our Future (Now)



Unified Data Set (UDS) – Single source of Reference

- Detail Level Data to address 80% of our end user questions
- Business Rules applied during processing
- Easily accessible/usable by all business units (Alation and Tableau)
- Performant to encourage wide-spread use
- Enterprise managed and maintained (data quality, change control, alerting, etc.)
- Definitions are standardized and documented and surfaced to end users

The Result....

- More Accurate reporting
- End-user access via Tableau has increased; users are building their own reports
- Power users are now able to work in Tableau and Alation thanks to the simple data structure; reducing Analysts workload allowing them to address 'hard' questions.

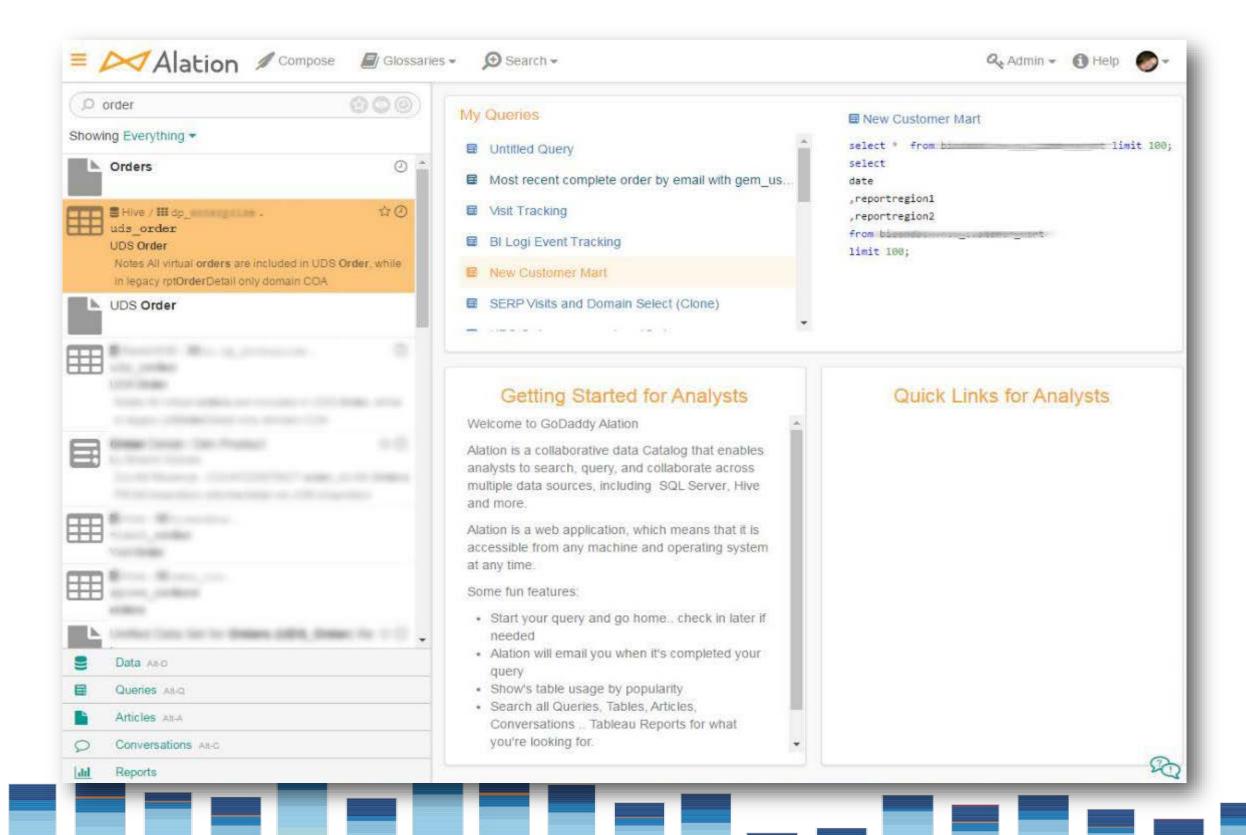


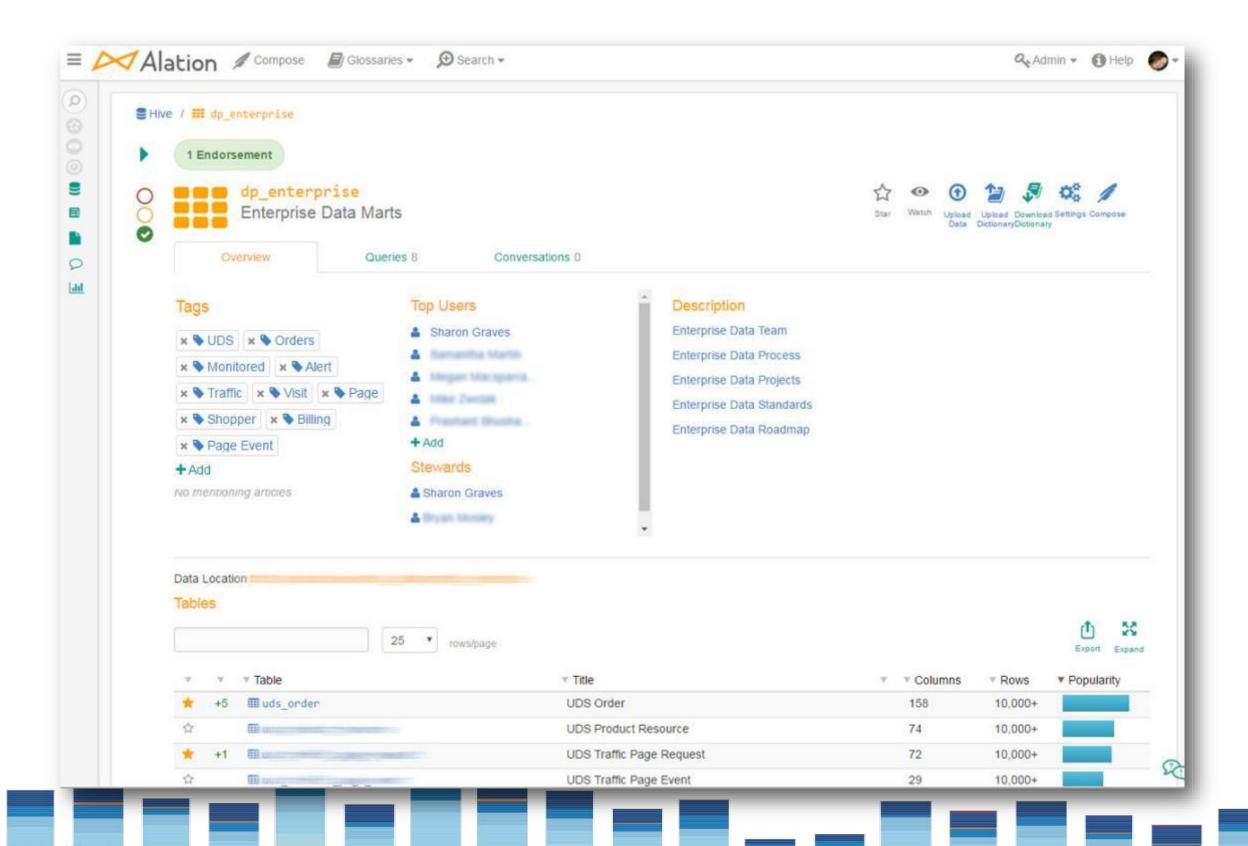
The Files are in the Computer

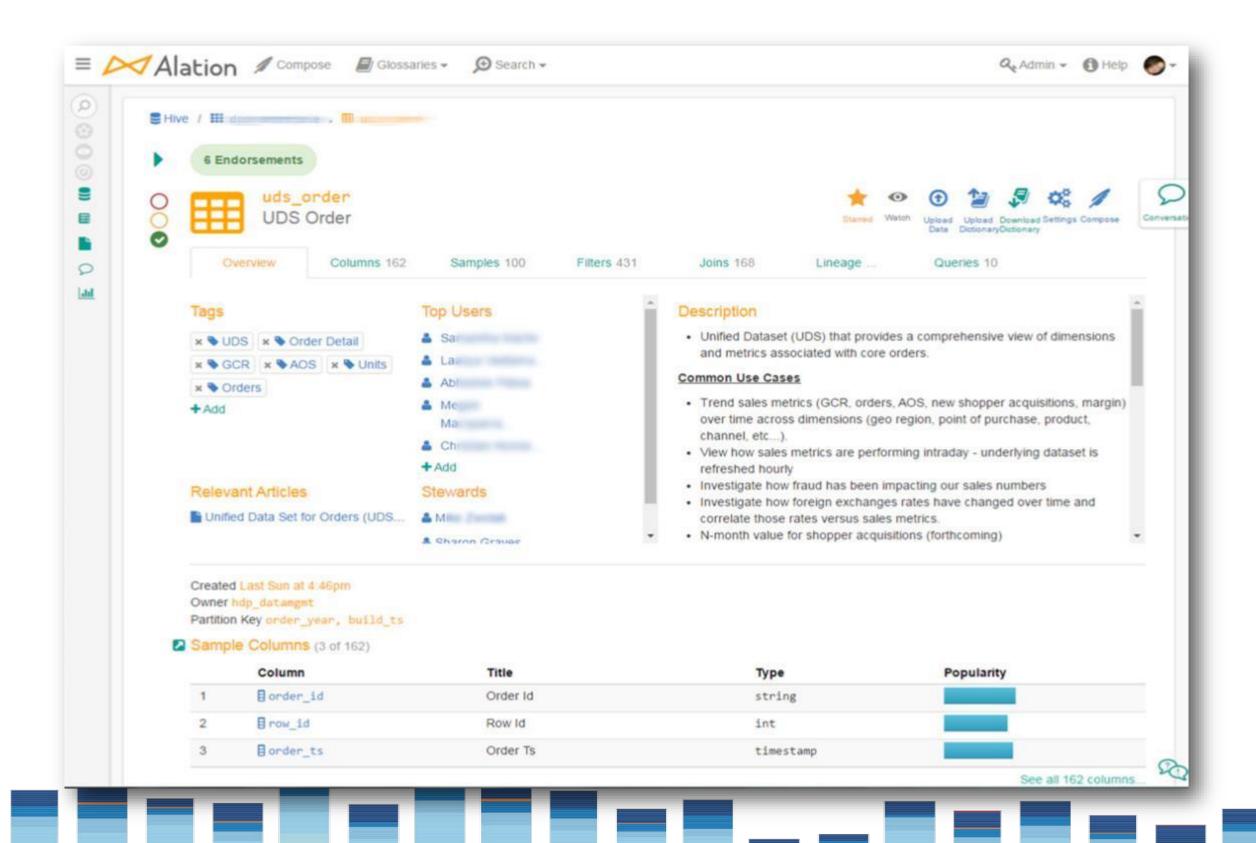
So.. Now we have great data.. How do we let them know what / where it is..

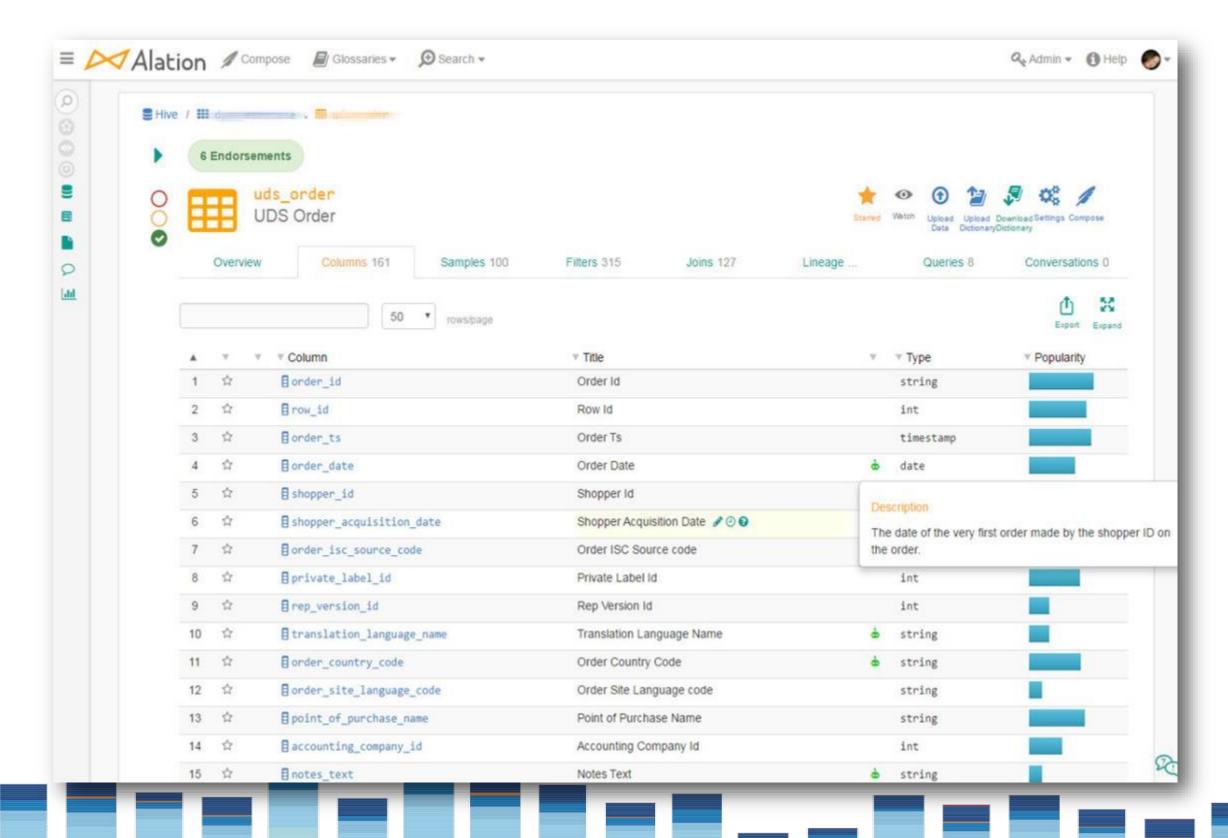


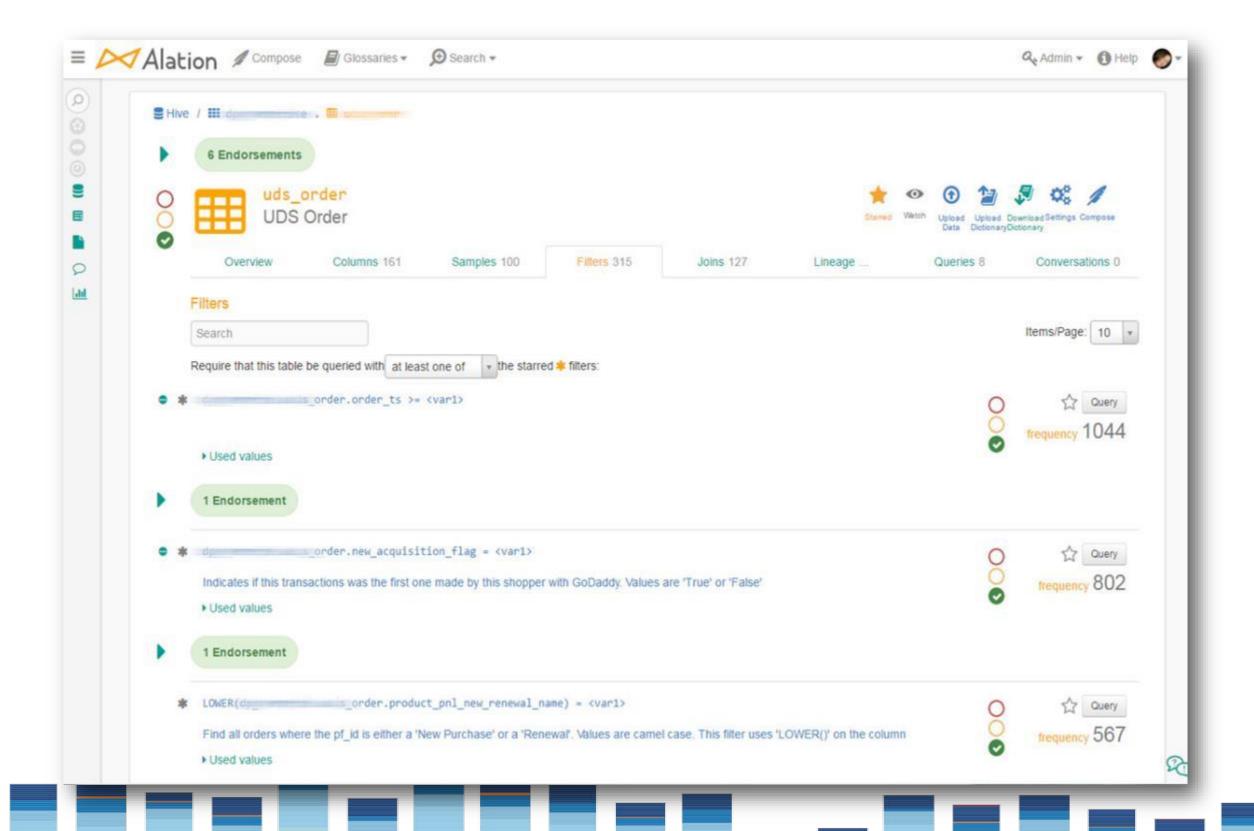
A day in the life of a Power User

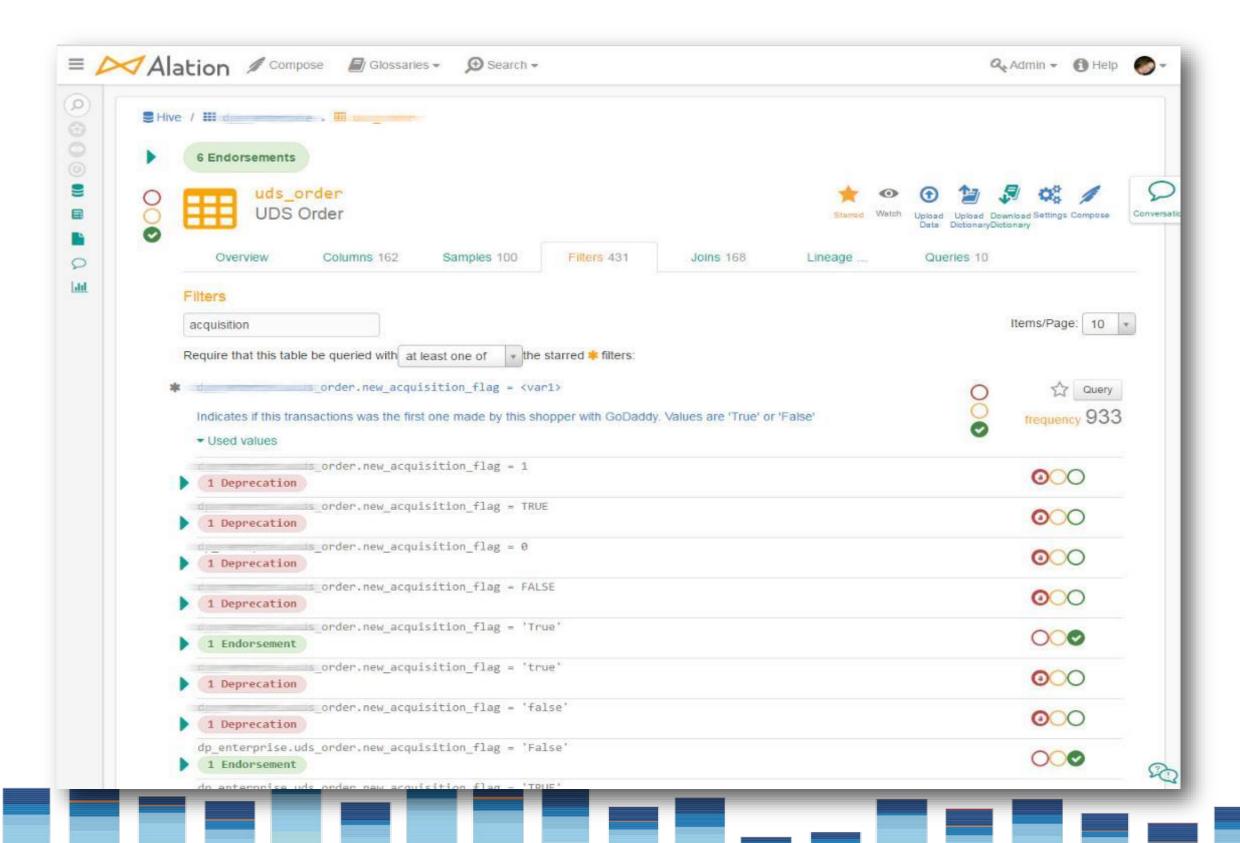


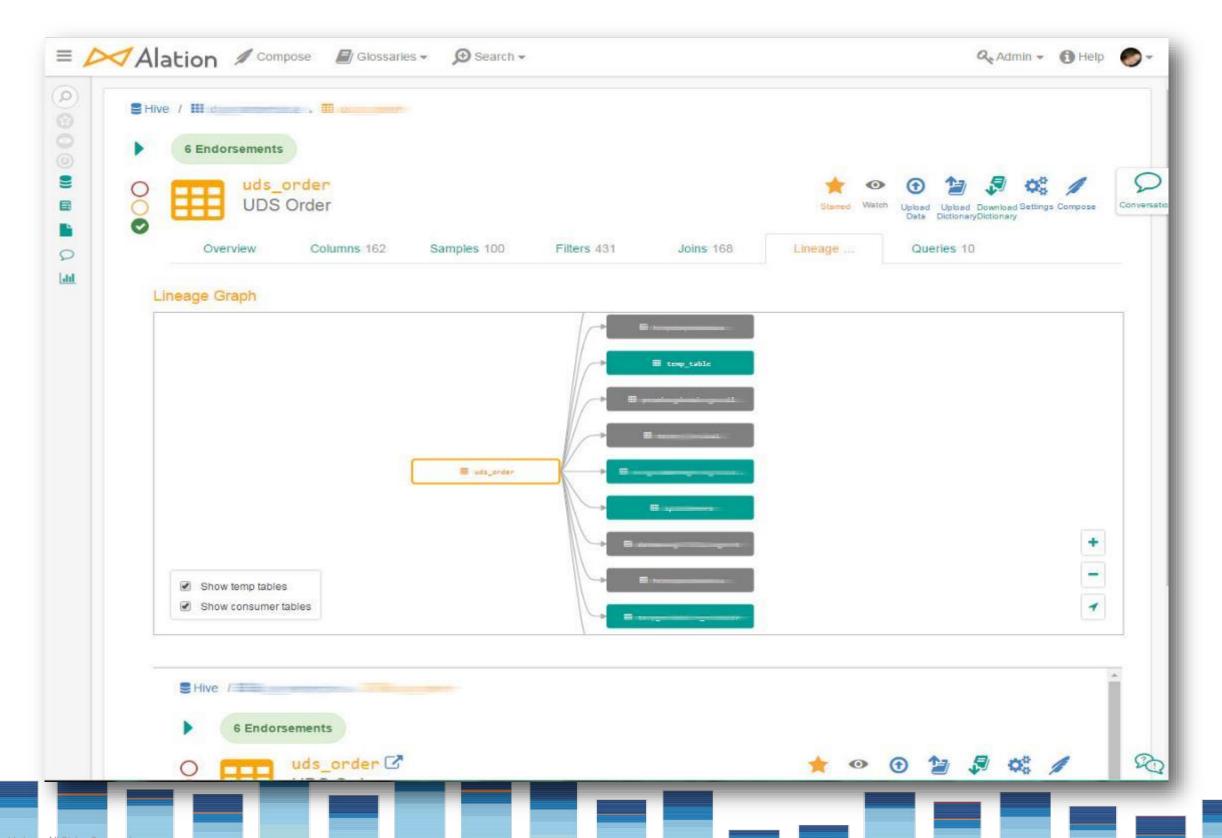


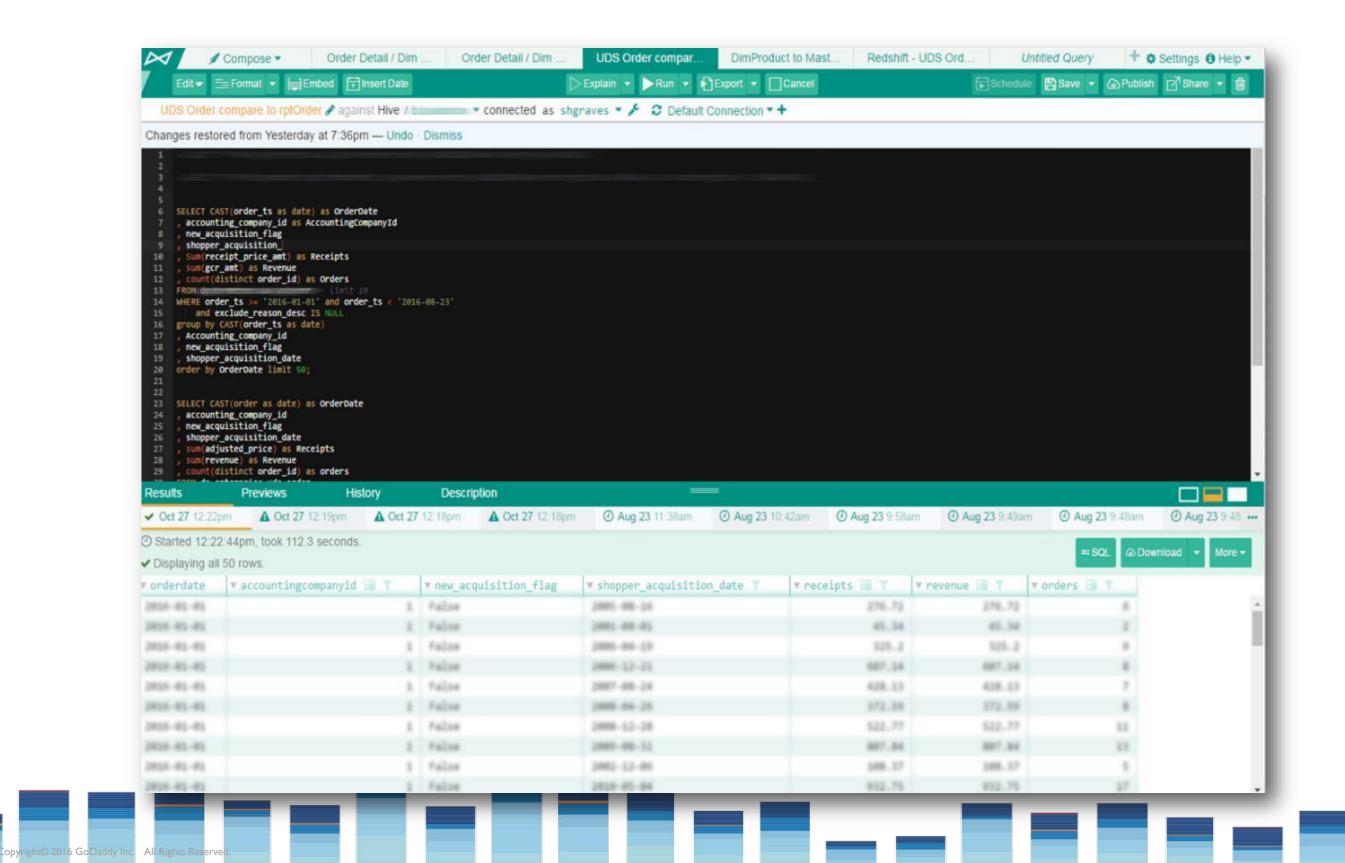


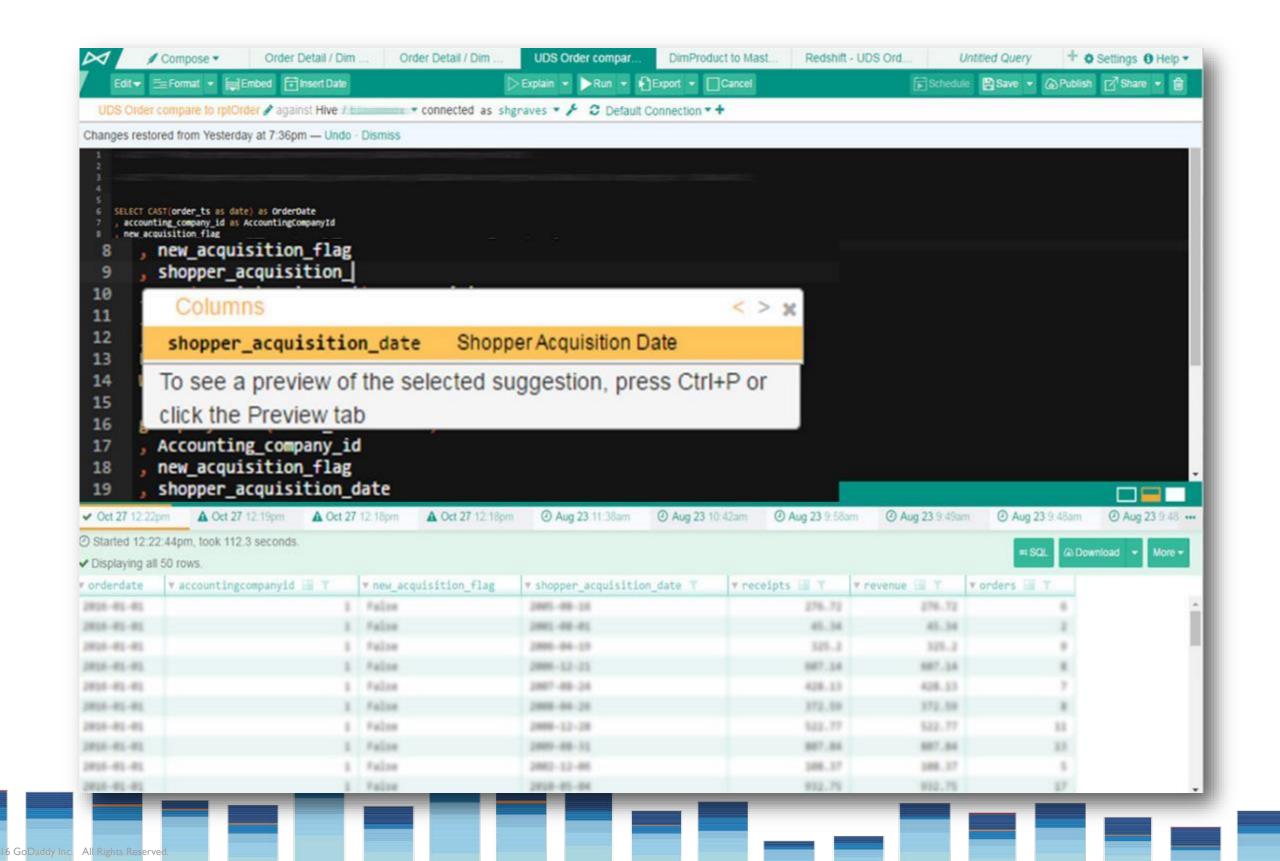


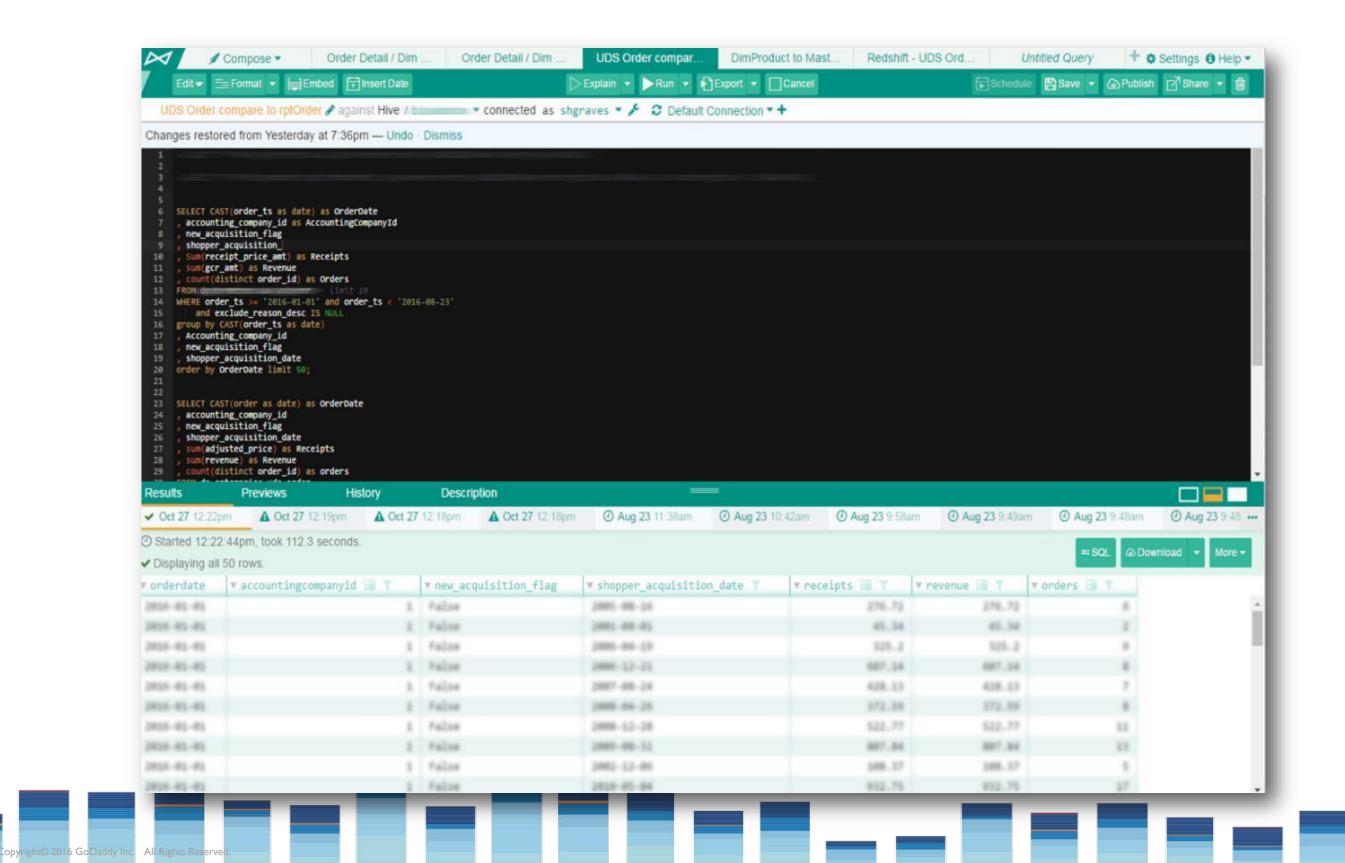


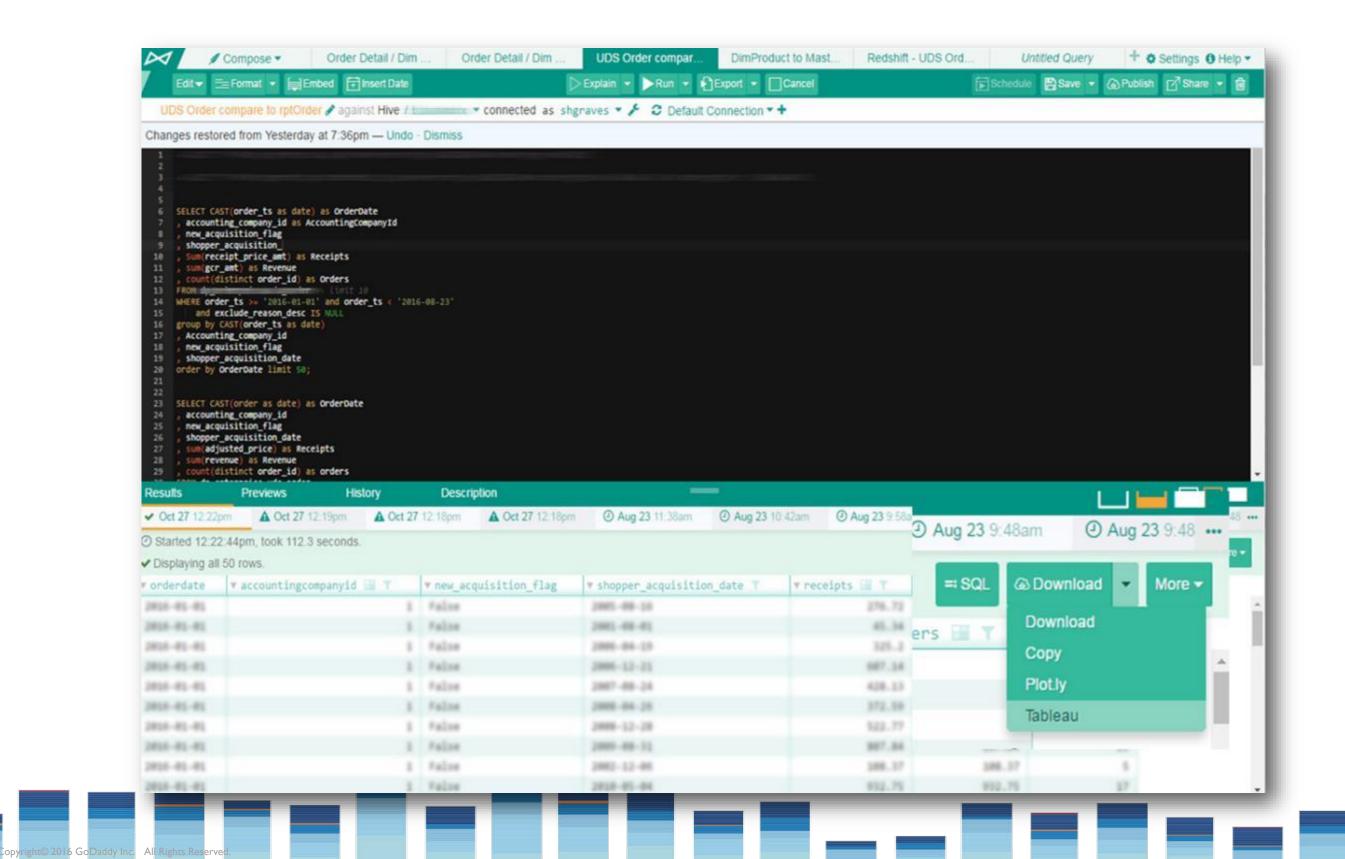


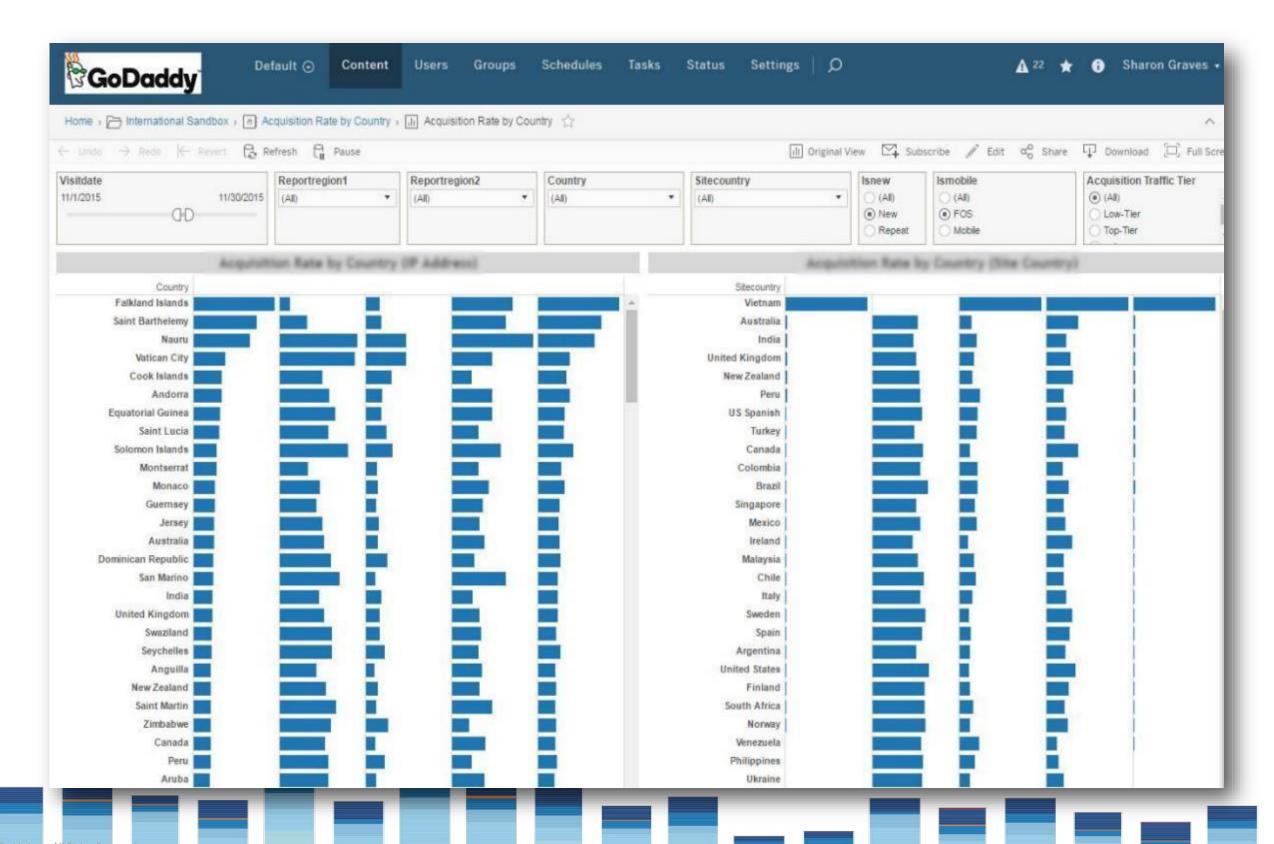


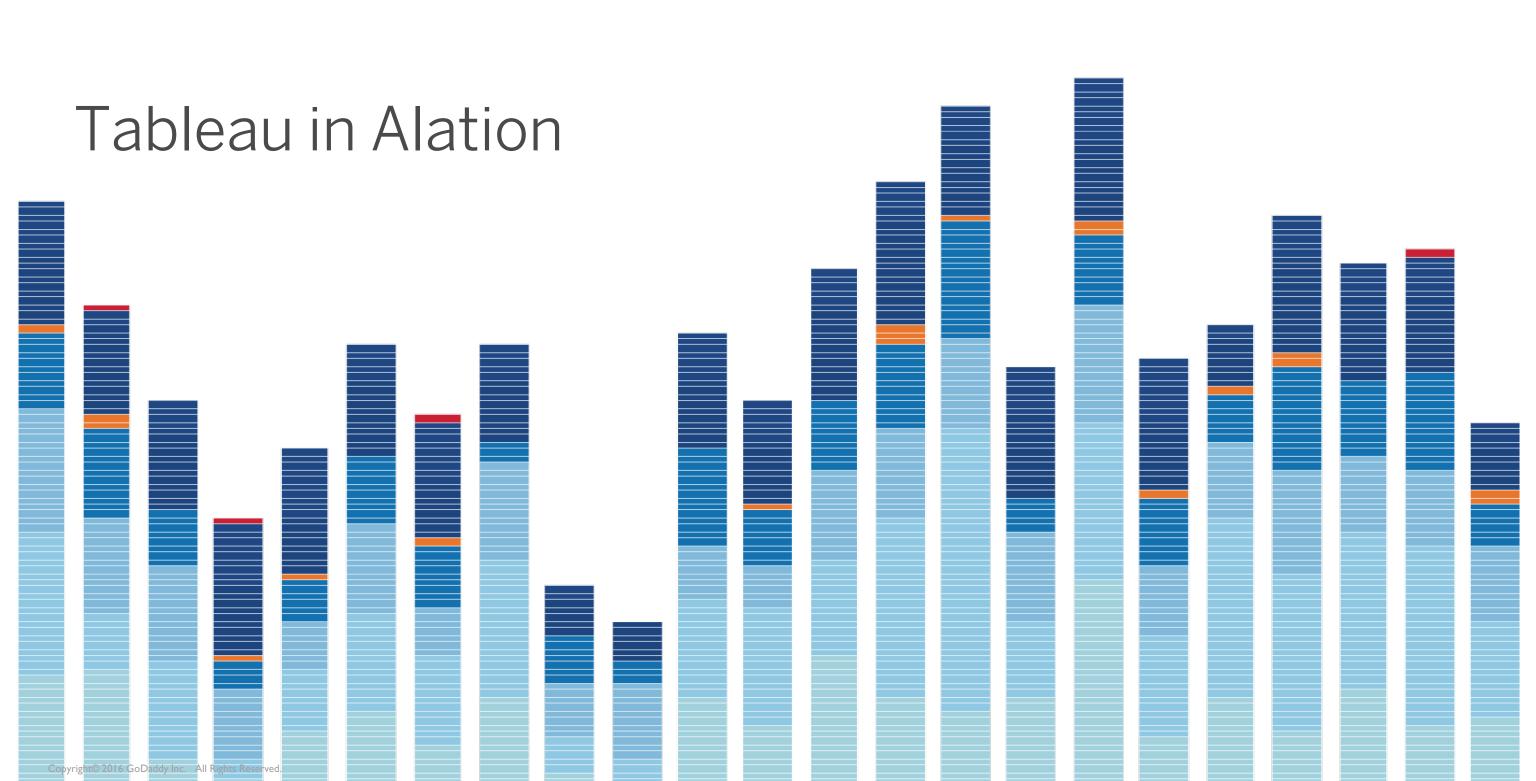


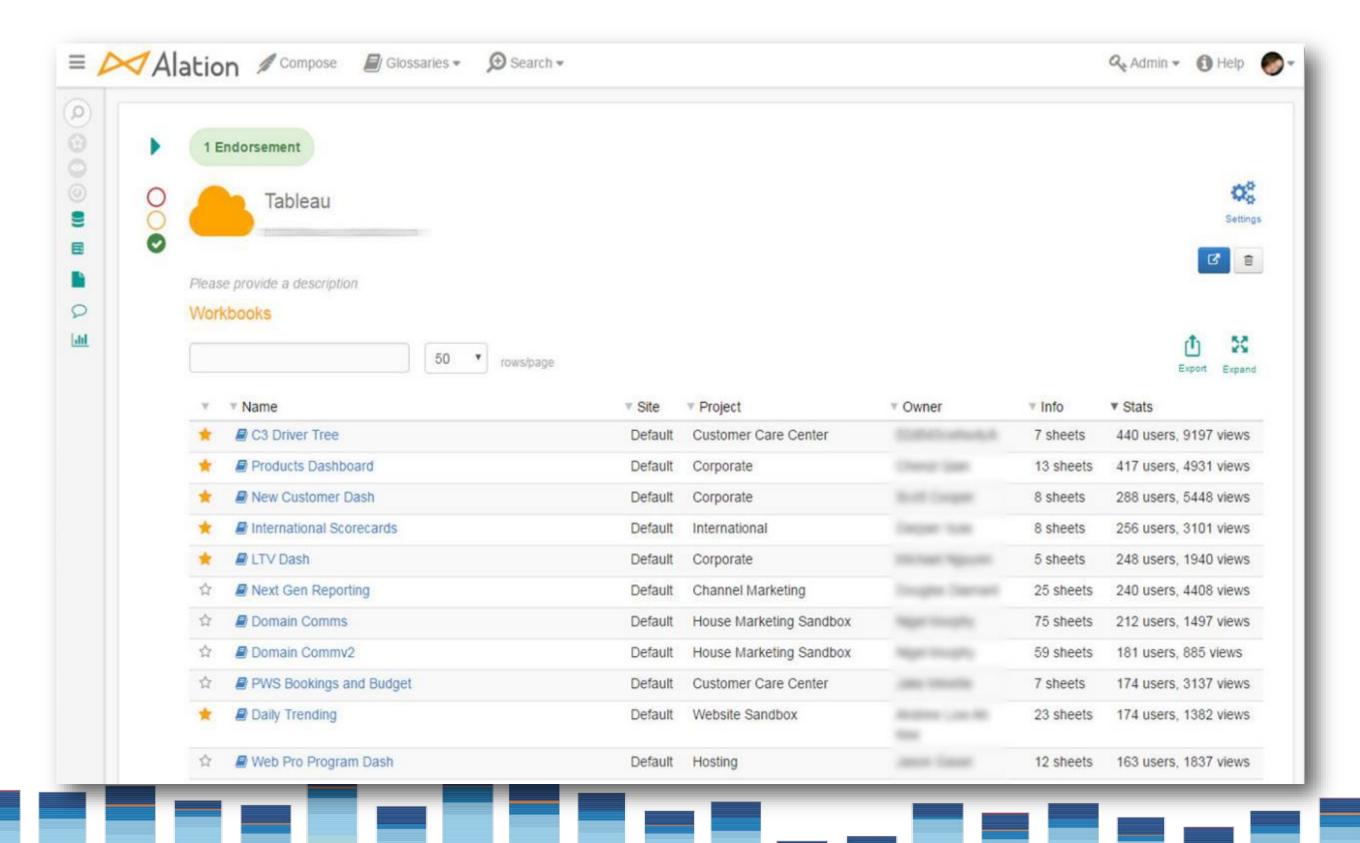


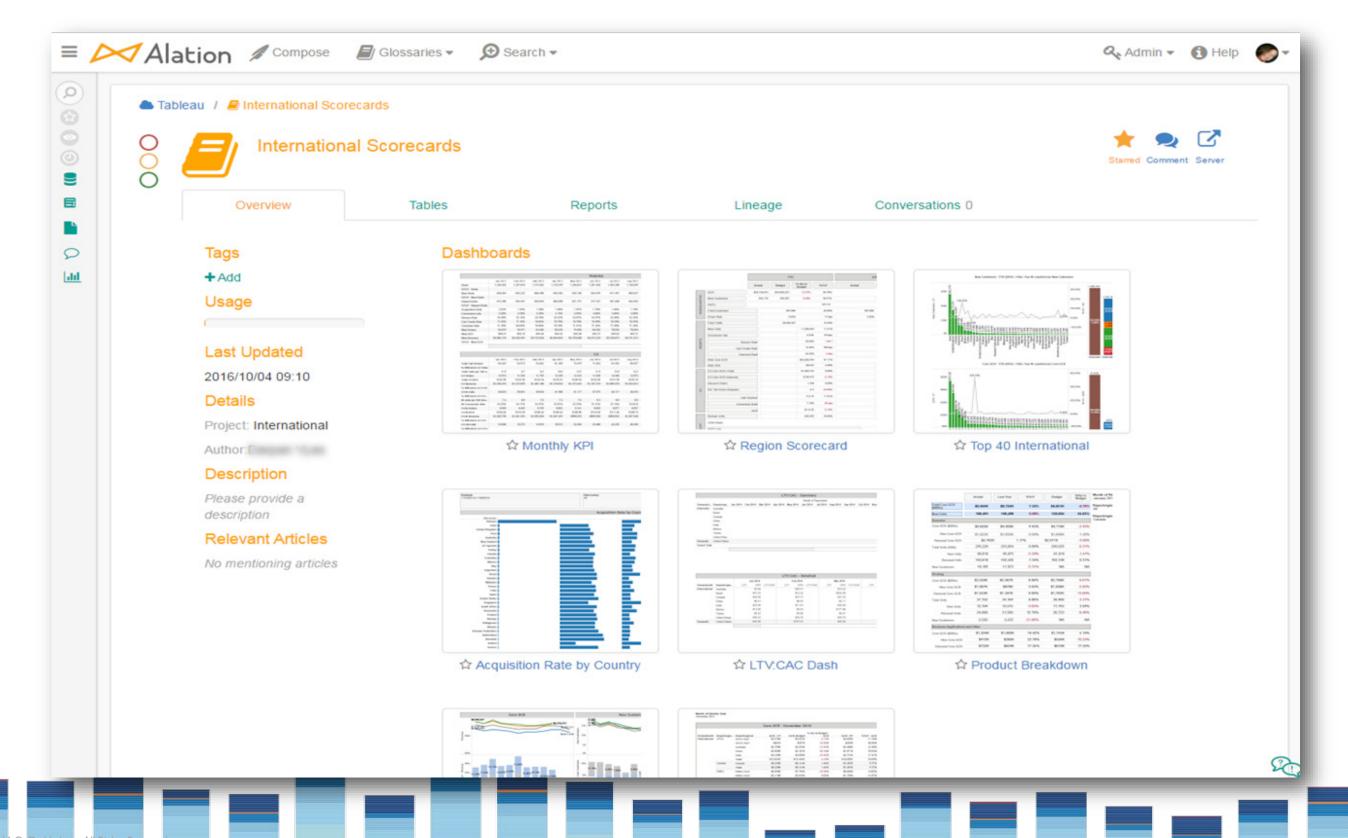


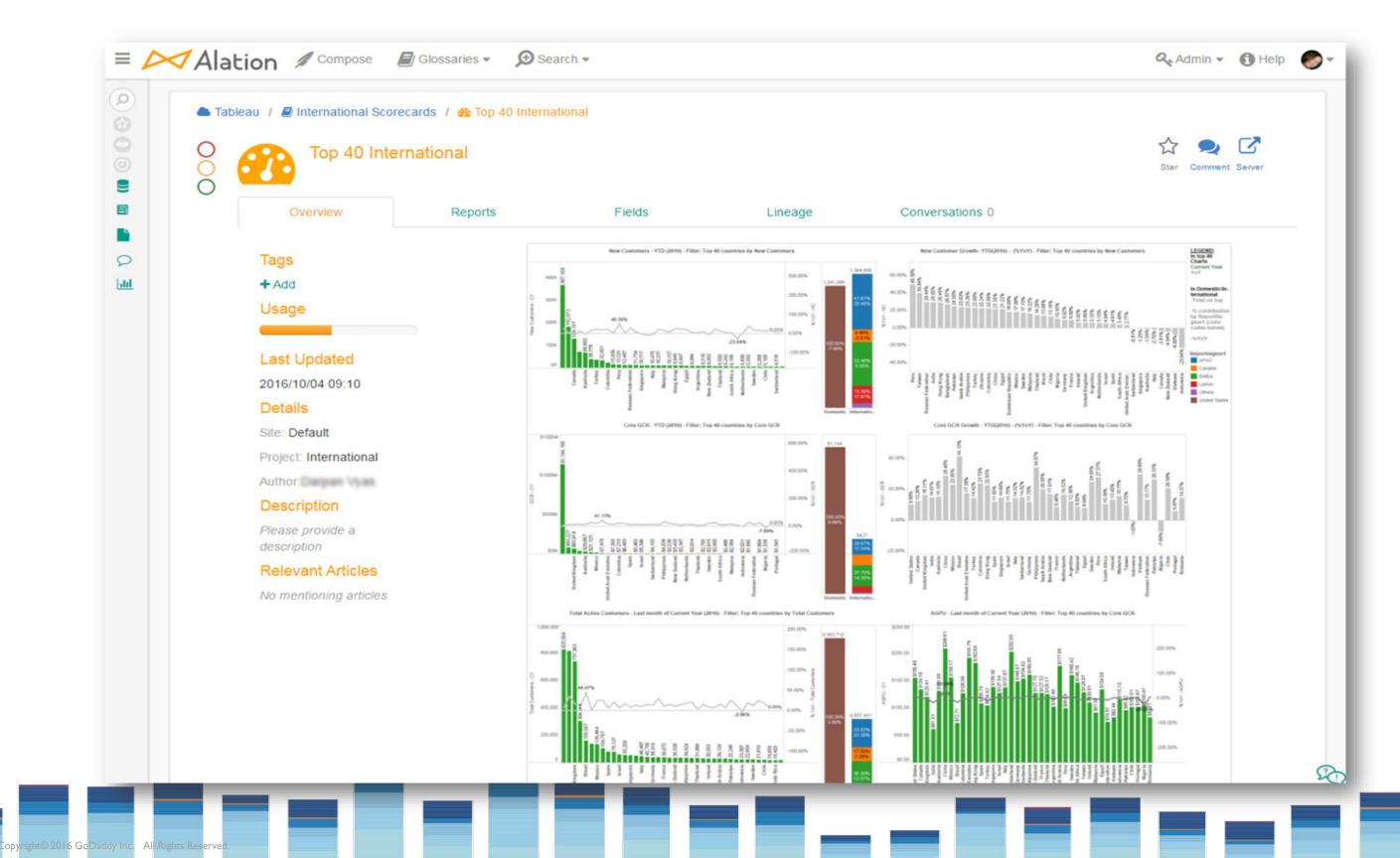














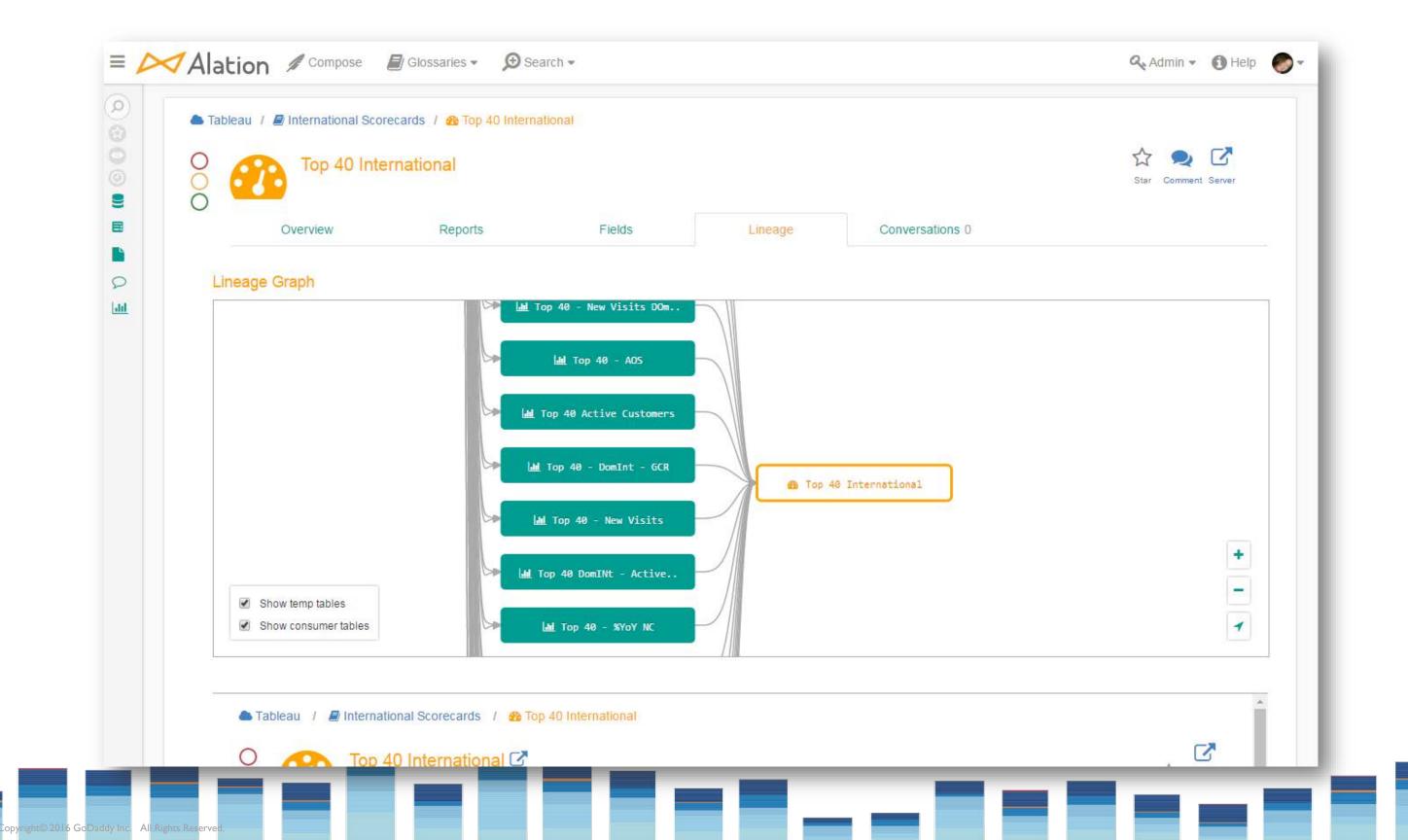


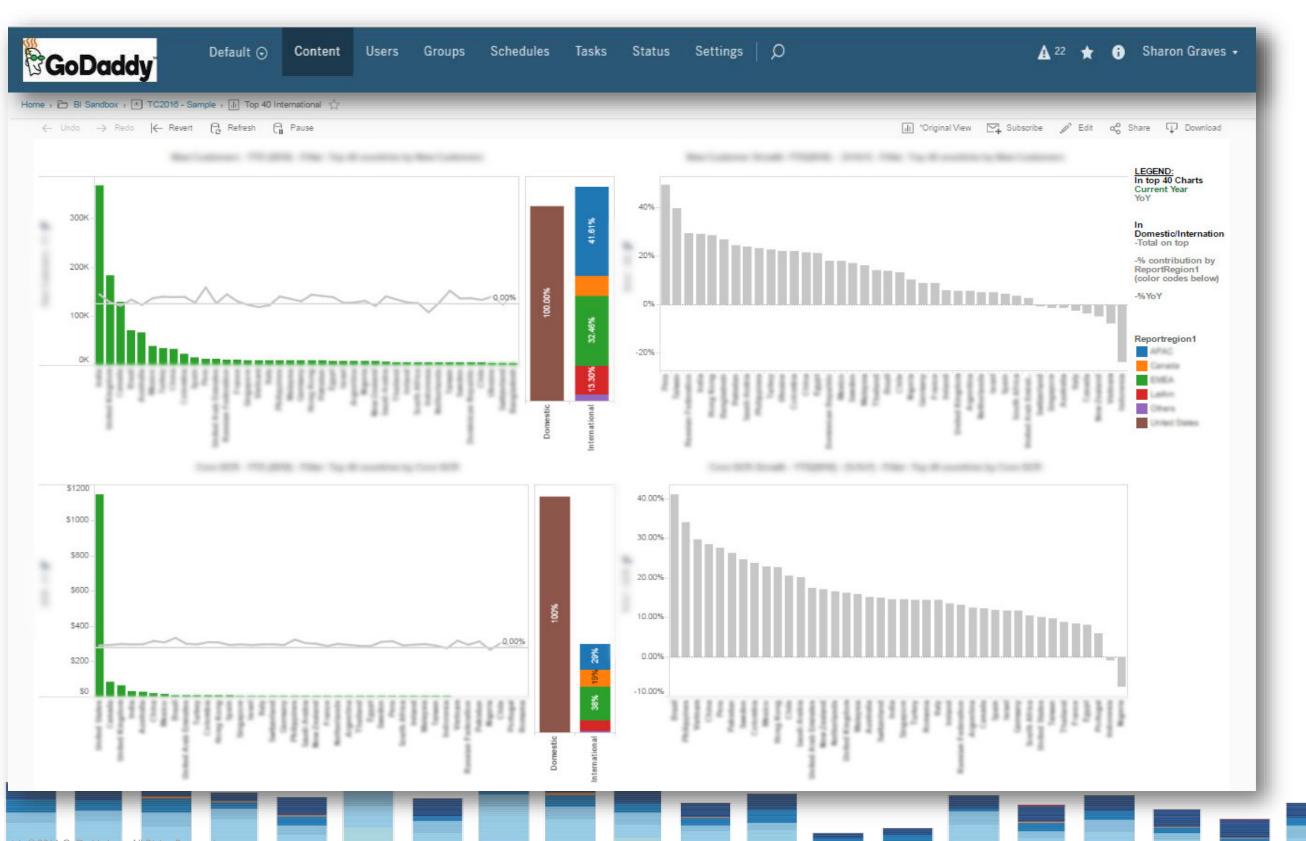
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Star	Comment	Server

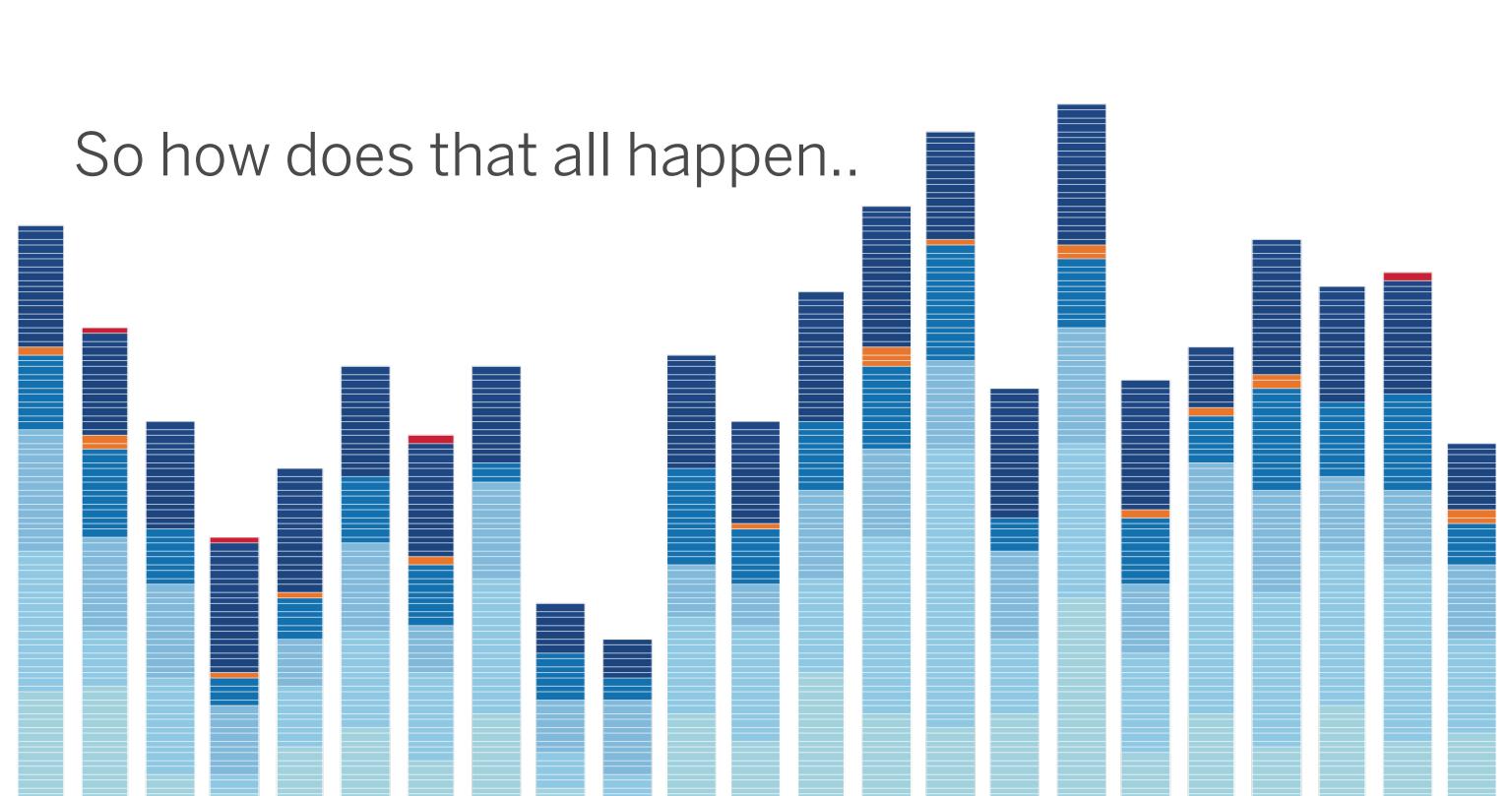
Overview Reports	Fields	Lineage	Conversations 0	
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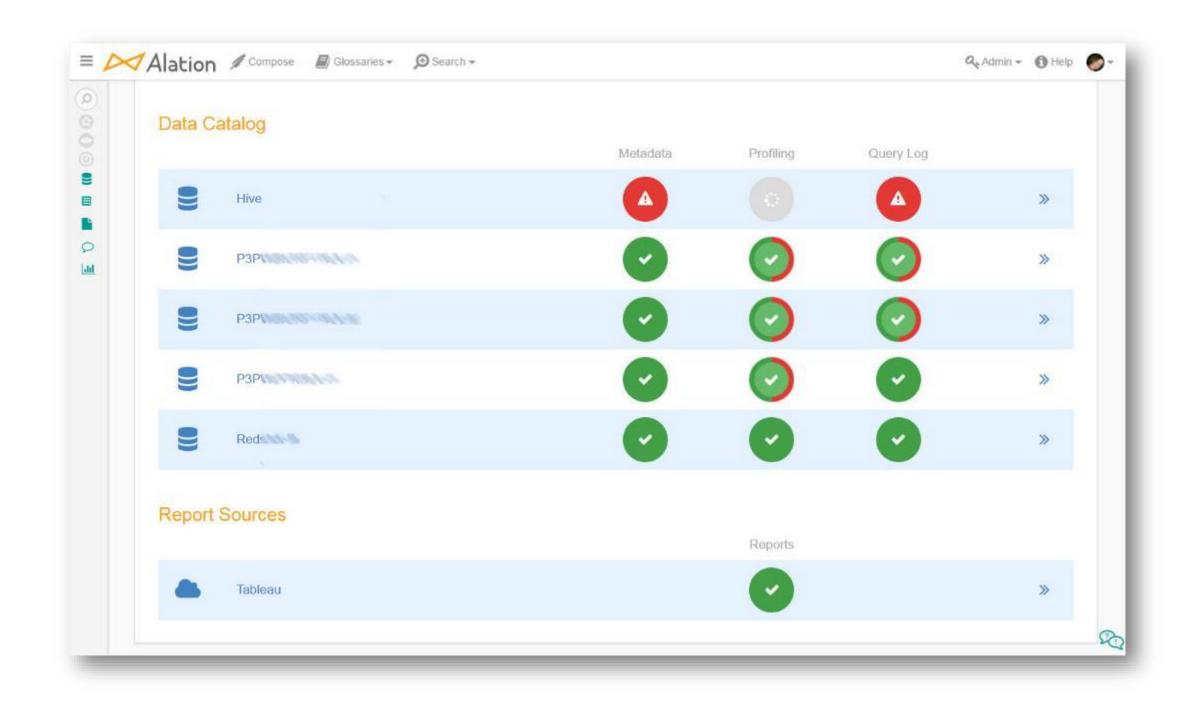
Used Fields

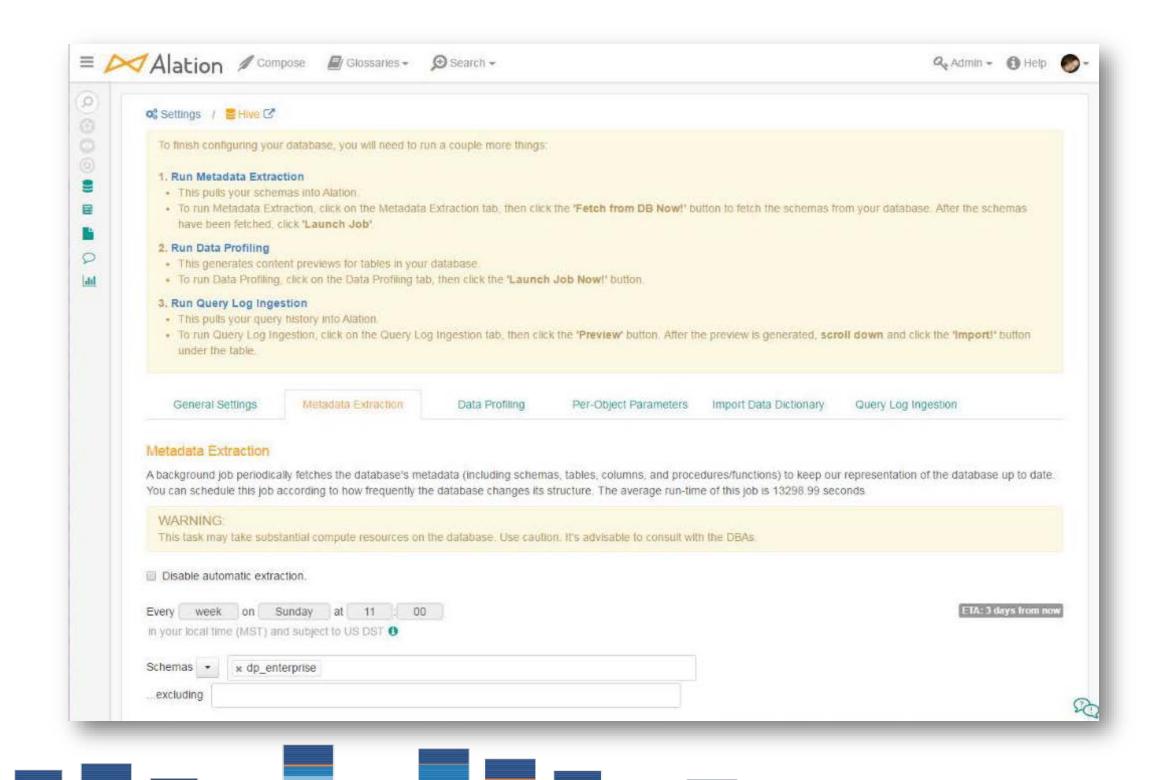
Table	Data Field	Туре	Expression / Values
■ scorecard_final_monthly (dvyas	Churn Rate - CY	measure	<pre>SUM(IF YEAR([Reportdate]) = YEAR([Parameters].[Rep(More)</pre>
■ scorecard_final_monthly (dvyas	%YoY - Acq rate	measure	(([Acq Rate - CY] - [Acq Rate - PY]))*10000
■ scorecard_final_monthly (dvyas	%YoY - AOS - NC	measure	([AOS - NC - CY] - [AOS - NC - PY])/[AOS - NC - PY(More)
■ scorecard_final_monthly (dvyas	%YoY - GCR	measure	([GCR - CY] - [GCR - PY])/[GCR - PY]
■ scorecard_final_monthly (dvyas	Total Customers - CY	measure	<pre>SUM(IF YEAR([Reportdate]) = YEAR([Parameters].[Rep(More)</pre>
■ scorecard_final_monthly (dvyas	Reportregion1	dimension	
■ scorecard_final_monthly (dvyas	AGPU - CY	measure	([AGPU Revenue - CY])/[AGPU Shoppers - CY]
■ scorecard_final_monthly (dvyas	GCR - CY	measure	<pre>[TABLE_CALC]: SUM(IF YEAR([Reportdate]) = YEAR([Parameters].[Rep(More)</pre>
■ UDS Order	Product Pnl Group Name	dimension	
■ scorecard_final_monthly (dvyas	%YoY - AGPU	measure	([AGPU - CY]-[AGPU - PY])/[AGPU - PY]
■ UDS Order	Gcr Amt	measure	SUM[TABLE_CALC]:
■ scorecard_final_monthly (dvyas	New Customers - CY	measure	<pre>[TABLE_CALC]: SUM(IF YEAR([Reportdate]) = YEAR([Parameters].[Rep(More)</pre>

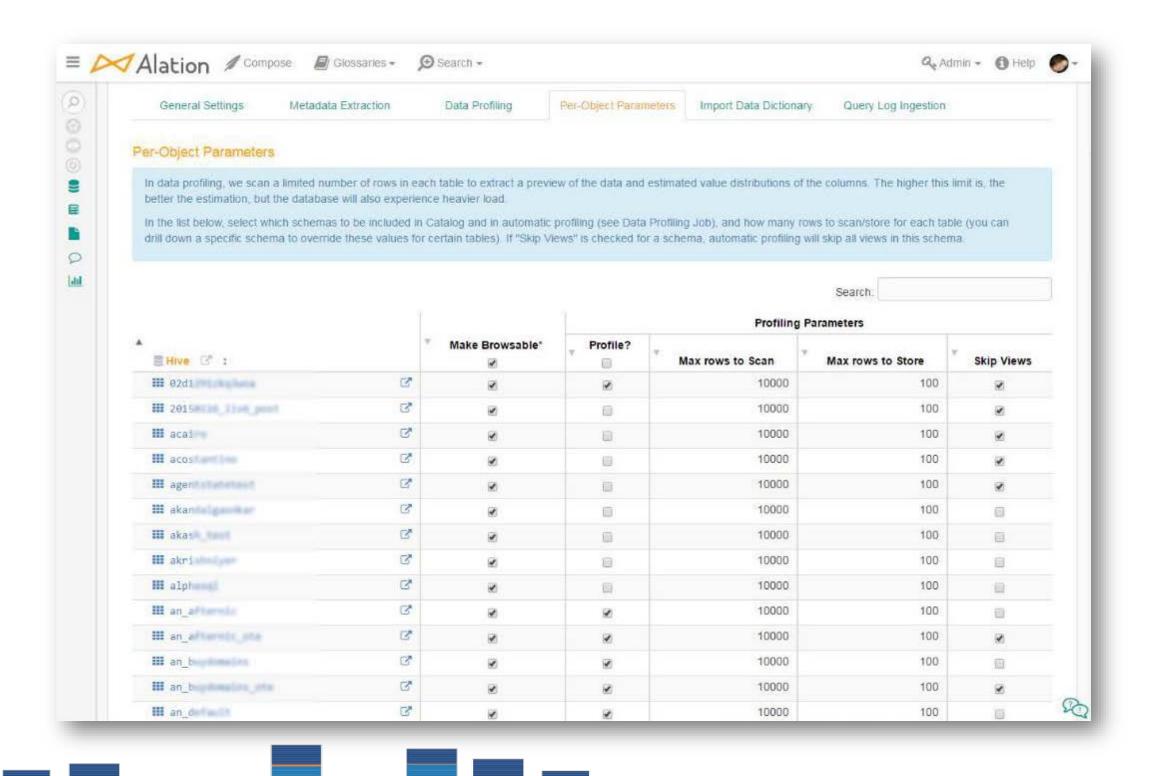


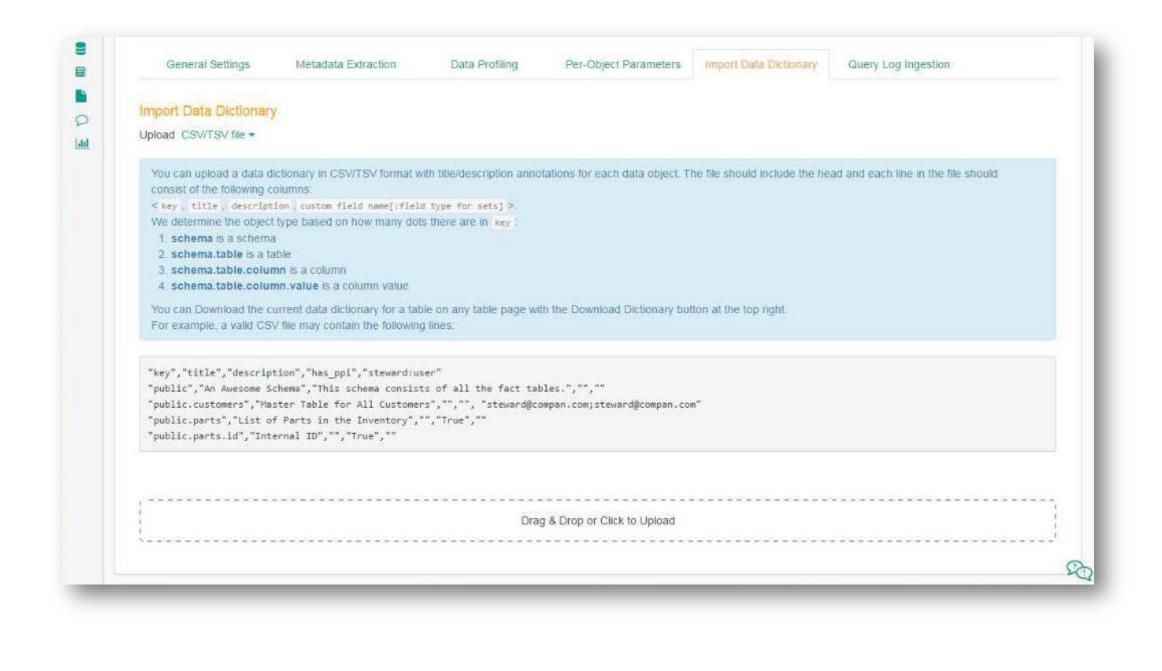


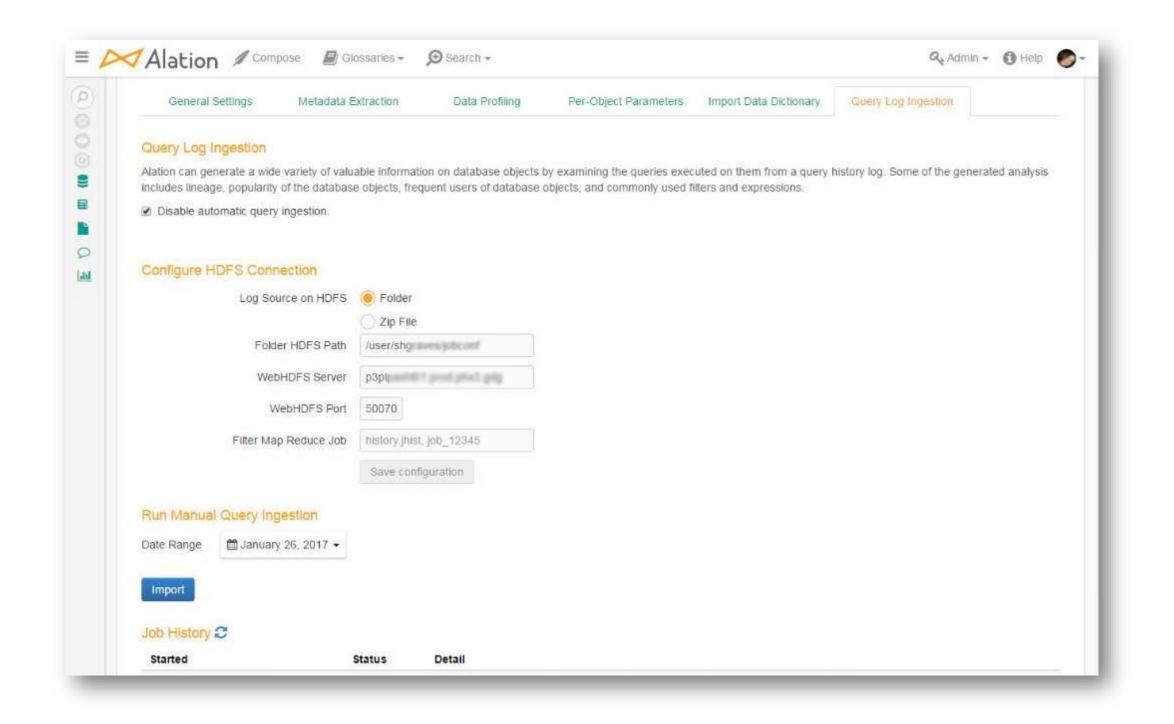






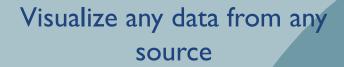






Data Governance

How Tableau bridges the divide



Ask questions and get answers easily

Share insights intuitively with others

Business users





Governed self-service

Centrally manage and protect data and access

Maintain data integrity for a single version of truth

Deploy quickly and flexibly, scale easily

Spectrum of holistic enterprise BI governance





Steps to Success with Tableau

- 1. Set up the environment rapidly
- 2. Empower users to be self-reliant
- 3. Centralize data models to create a consistent source of truth
- 4. Monitor and audit actual day to day usage

...and establish a Governance-for-Insight framework



Traditional approach

Governance for Compliance

- Response to government regulation
- Inventory of technical metadata
- Often business use or business semantics left behind
- Rule focused "thou shalt not"....
- "Single source of truth" approach
 - One single pre-modeled repository (defined during data modeling)
 - Rigid data access rules
 - IT point of control & slow to change

Modern approach

Governance for Insights

- Best practices oriented
- Inventory + catalog of data usage
- Automatically created & updated
- Business Context gathered
 - Through indexing, log parsing, & human curation
- Becomes the "single point of reference"
 - Rules applied for compliance
 - Usage recommends best practices
 - Collaboration is increased between IT & the business

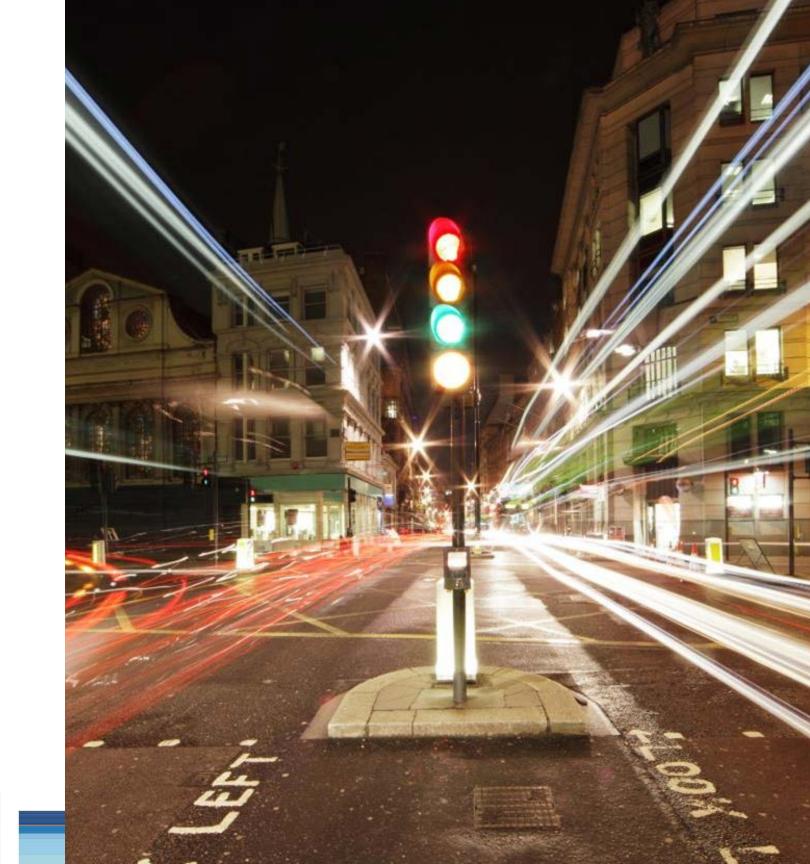


Tableau and Alation

Used at companies like:





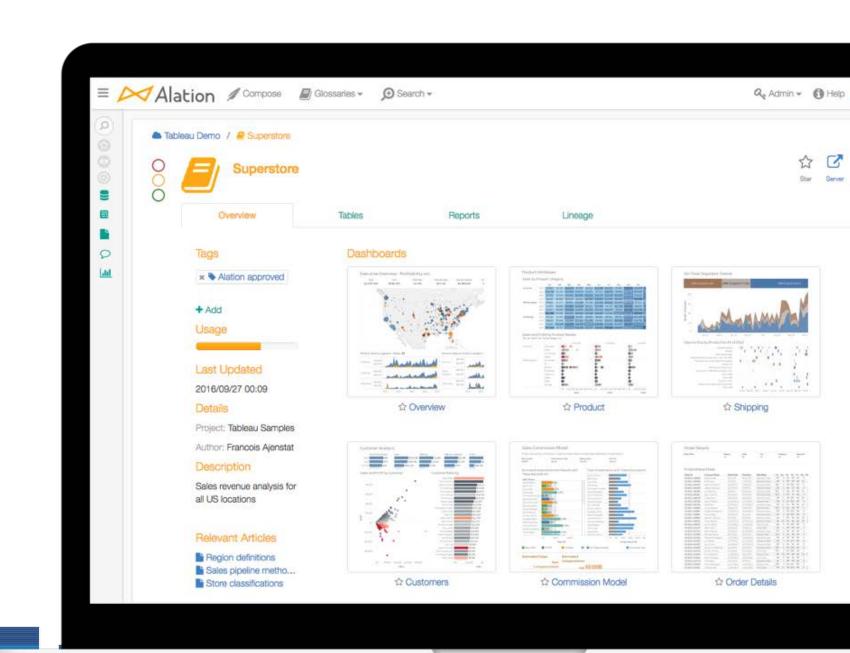
TESCC Chegg® ebay Used by people like:

Data Consumers
Data Creators
Data Curators

Alation increases analyst productivity for insight

Delivers to Tableau Server users...

- Visibility into all data assets creates a single source of reference
- Deep data pipeline awareness –
 from database or file to dashboard
- Governance-for-Insight tooling for seamless data curation by stewards
- Easy upgrade path to an enterprise data cataloging platform



Trust in Tableau Data with Alation

Governance for **Insight**

- All data assets are cataloged including queries, joins, filters, data sources, workbooks
- Usage informs governance governed for compliance & best practice propogation
- Collaborative engages data stewards, IT creators & business users of in data knowledge sharing



What's Next?

Tableau + Alation: tableau.com/tableau-alation

Tableau Trial: tableau.com/products/trial

Alation.com: go.alation.com/enabling-governance-for-insight-trust-in-data-for-tableau-with-a-data-catalog-a

Alation Trial: go.alation.com/tableau-and-alation-demo-request

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